



## *Our Home Town*

January/February 2022

# Newsletter of the *City of Smiley Texas*

### Message from Our Mayor,

Due to the rise of the Omicron variant and surge in COVID-19 cases, CITY HALL will not re-open their doors to the public as planned. We encourage customers to continue conducting business over the phone, email, fax, mail drop or the night drop box at City Hall. Any payments or documents received after hours are recorded next business day. Regular business hours are Monday - Friday 8am to 12noon (Except holidays). We will post any updates on our city website [www.Smileytx.com](http://www.Smileytx.com) or the City of Smiley Facebook page. If you need to schedule an appointment for in-person, please don't hesitate to call us at 830-587-6220. Please send all requests to [smileytx@gvec.net](mailto:smileytx@gvec.net) or fax to 830-587-6231 (Some request may be delayed due to COVID). Please see contacts below for city offices. The City of Smiley appreciates your patience and understanding during this time.

City Hall 830-587-6220 (Back in Operation)  
Municipal Court 830-203-8611 (No answer leave message) Smiley Marshal's Office 830-587-6304

After Hour water and sewer emergencies ONLY, please call 830-263-8562. During regular business hours, please call city hall at 830-587-6220 to report all water/sewer issues.

Report AEP outages 1-866-223-8508 (Electric)  
Call 811 (Before you Dig)  
All other Emergencies Call 911

Debido al aumento de la variante Omicron y al aumento de los casos de COVID-19, el AYUNTAMIENTO no volverá a abrir sus puertas al público como estaba previsto. Alentamos a los clientes a continuar realizando negocios por teléfono, correo electrónico, fax, correo o el buzón nocturno en el Ayuntamiento. Cualquier pago o documento recibido después del horario de atención se registra el siguiente día hábil. El horario comercial regular es de lunes a viernes de 8 a.m. a 12 p.m. (excepto festivos). Publicaremos cualquier actualización en el sitio web de nuestra ciudad [www.Smileytx.com](http://www.Smileytx.com) o en la página de Facebook de la ciudad de Smiley. Si necesita programar una cita para en persona, no dude en llamarnos al 830-587-6220. Envíe todas las solicitudes a [smileytx@gvec.net](mailto:smileytx@gvec.net) o envíelas por fax al 830-587-6231 (alguna solicitud puede retrasarse debido a COVID). Consulte los contactos a continuación para las oficinas de la ciudad. La ciudad de Smiley aprecia su paciencia y comprensión durante este tiempo.

Ayuntamiento 830-587-6220 (De vuelta en funcionamiento)  
Tribunal Municipal 830-203-8611 (Sin respuesta dejar mensaje) Oficina del Mariscal Smiley 830-587-6304  
Después de la hora de emergencias de agua y alcantarillado SOLAMENTE, llame al 830-263-8562.  
Durante el horario comercial regular, llame al ayuntamiento al 830-587-6220 para informar todos los problemas de agua / alcantarillado.  
Informe de interrupciones de AEP 1-866-223-8508 (Eléctrico) Llame al 811 (antes de excavar)  
Todas las demás emergencias llamen al 911

## NOTICE

The City will no longer send cut-off notices. If your water utility bill is past due and you have not set up a payment plan, the City of Smiley will do the following: Utility Department will mail you a water bill with past due balance included and the date that your service will be cut-off if left unpaid. Your water service will be disconnected unless the past due balance is paid before the cut-off date shown on your notice.

Please read your statement carefully. It will show if there is a past due amount on your account and the date of termination if left unpaid.

If a customer has a hardship, they must make arrangements to avoid disconnection. Call City Hall for more information. Customer must keep the arrangement made to avoid any interruptions to their service.

**Reminder**, if your service is cut-off due to non-payment: you must pay your past due amount, plus a reconnection fee, late fee and a new deposit will be required. The deposit currently held will be applied towards your past due balance. Once the full delinquent amount is paid along with any fees, the City will reconnect the service.

Failure to receive a bill does not release the customer from paying their monthly bill. If you do not receive a bill, please call 830-587-6220 or send an email to [smileytx@gvec.net](mailto:smileytx@gvec.net)

### **Important Dates to Remember:**

**1st Water Bills Mailed Out**

**20th Payment for Current Bill Due**

**21st Late Fee Added to Current Bill - \$25**

**10th of the Following Month**

**\*Cut-Off Date for Unpaid Accounts**

Keep these important dates handy to avoid the extra expense of late charges, fees or the inconvenience caused by the interruption of your service.

### **Important things to Remember....**

#### **The City of Smiley does not allow the following in the City limits of Smiley, Texas:**

No Burning

No RV's, unless they are placed in a RV Park.

No Animals roaming City streets and private property

No Cash Accepted at City Hall

No Fireworks

No more than one Dwelling Per Meter (TCEQ Requirement)

#### **\*\*Zoning Ordinance Approved July 15, 2010\*\***

The City of Smiley, Texas adopted a Comprehensive Zoning Plan & Map Ordinance on July 15, 2010. The ordinance designates areas for businesses, residences, mobile homes and agriculture. RV's are no longer allowed as residences. Please get a building permit before setting up any structure or doing any construction so that you can be sure that the project meets the new guidelines.

#### **BUILDING & PEDDLER PERMITS ARE REQUIRED IN THE CITY LIMITS OF SMILEY**

#### **\*\*\*\*\*ELECTION INFORMATION\*\*\*\*\***

**The following AT LARGE positions are up for the May 7, 2022 General Election.**

**Mayor and 2 City Councilmember seats – Michael Mills, Lisa Benevidez & Wayne Dauer**

**The first day to file for a place on the ballot is on Wednesday, January 19, 2022.**

**The last day to file for a place on the ballot is on Friday, February 18, 2022.**

**For more information, call 830-587-6220 or send an email to [smileytx@gvec.net](mailto:smileytx@gvec.net)**

**\*\*\*\*WE'VE MOVED TO 207 STEELE ST \*\*\*\***